Accessing FACTS Family Portal

FACTS gives you an opportunity to get more involved in your child's academic progress and future success – all via the internet.

FACTS Family Portal (formerly ParentsWeb) is a private and secure parents' portal that allows you to view academic information specific to your children, while protecting their information from others.

Here's how to access our easy to use Family Portal:

- Navigate to: https://cc-tn.client.renweb.com/pwr/create-account.cfm?DistrictCode=CC-TN
- Type your email address you provided to the school and click Create Account.
- An email will be sent which includes a link to create your Family Portal login. The link is active for 6 hours.
- Select the Click to Create your Family Portal Login link.
- A web browser displays your Name and FACTS Person ID.
- Type a User Name, Password, and Confirm your password.

- Click Save User Name and/or Password.
- A message displays at the top of the browser, "User Name/Password successfully updated."

You can now log in to the CCS Family Portal at https://cc-tn.client.renweb.com/pwr/